FORM PTO-1449 U.S. DEPARTMENT OF COMMERCE SERIAL NO. ATTY. DOCKET NO. PATENT AND TRADEMARK OFFICE 437-4 09/731.680 (Use several sheets if necessary) APPLICANT Arthur S. HASELTINE FILING DATE GROUP HEL 3 623 OCT 0 1 2001 Page 1 of 1 December 6, 2000 V.S. PATENT DOCUMENTS *EXAMINER FILING DATE DOCUMENT NUMBER NAME CLASS **SUBCLASS** INITIAL IF APPROPRIATE . AA ΑE AF AG AΗ ΑI AJ ΑK FOREIGN PATENT DOCUMENTS TRANSLATION DOCUMENT NUMBER DATE CLASS COUNTRY SUBCLASS YES AL AM AN OTHER PRIOR ART (Including Author, title, Date, Pertinent Pates, Etc.) Jacob Ward. "E-Christmas: Many Unhappy Returns?" (December 21, 1998). AR http://www.the standard.com/article/display/0.1151.2924.00.html.Luisa Beltran. "Many Unhappy Returns" (November 15, 1999) AS http://www.thestandard.com/article/display/0,1151,7458,00.html. Rebecca Quick, "Returns to Sender." Wall Street Journal, p. R8 (July 17, 2000). ΑT

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